**Shawn Symonette**

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**TECHNICAL SKILLS:**

•     **Operating System:** Cerner (EMR) MVS , UNIX, ADSM , Data visualizations

•    **Language:** Mainframe COBOL, HTML, C/C++ , SQL, Python , Tableau

• **Microsoft :** MS Word, Excel, Access, PowerPoint

**EDUCATION/ CERTIFICATIONS:**

Data Analytics and Visualization Boot Camp University of Central Florida Orlando, FL US

Bachelor's Degree (Computer Science) Florida A&M University, Tallahassee, FL US

Microsoft Certified Professional (MCP) 2918813, New Horizons Computer Learning Center, Miami, FL US

**EXPERIENCE:**

**Dade County Public Schools Jan 2014 - present**

Data Center Tech / Production Operator

• Operates and monitors computer systems and related equipment including; mainframes, mini computers, micro computers, personal computers, printers and other peripheral devices; controls the performance of multiprocessing systems in a large networked, data communications and telecommunications environment.

• Supervises Computer Operators when the Supervisor of Operations is away.

• Creates, monitors and maintains operations documentation, material and supply inventories, and tape libraries.

• Capable of planning, organizing and coordinating daily schedules for all computerized batch processing and job control set up.

• Verifies and distributes with accuracy and completeness, all computer reports and output requested by users and the Data Center staff.

• Responsible for the error logging, customer engineering or internal staff notification of all system hardware, software and application system problems.

• Establishes and maintains accurate data records and filing systems to be used in the production and updating of relevant operational records and reports.

**Jackson Health System, Miami, FL US Jan2005-Nov2010**

Data Center Tech / Sr. System Analyst I

•   Supported software implementation, Go-live, proactive with Training Users.

•  ANSI SQL scripting for troubleshooting and reports.

•  Create dashboard visualization tool such as Tableau

•      Hardware/software technical and non-technical client support via phone, email, and remotely.

•      Data center functions such as environmental event monitoring, backup/restore processes, and change control.

•  Compiling, analyzing, validating data to be used threw out Cerner platform

**IBM (International Business Machines), RTP, NC US Nov1999-Aug2004**

Tivoli Administrator

•         Maintain off-site tape retention schedule for file and system backups Tivoli Storage, (ADSM).

•         Restored, maintained, backed up and recovered critical customer via AIX.

• SQL queries like Joins, Date functions, Inline functions, and Sub-queries to generate reports.

• Tested, Cleaned, and Standardized Data to meet the business standard